

Company presentation











## Tallink

- Tallink is the leading European provider of leisure and business travel and sea transportation services in the Baltic Sea region
- Fleet of 19 vessels
- Operating five hotels
- Revenue FUR 944 million
- EUR 1.7 billion asset base
- 6 799 employees
- Over 9 million passengers annually
- Over 280 thousand cargo units annually
- Listed on Nasdaq OMX Baltic TAL1T



Over 50 years of operating and cruising experience











#### Tallink's business model

## **Product offering**

1-2 overnight cruises & passenger transportation



**On-board Tax-Free Shopping** 



Hotel & travel packages



Conferences



City break

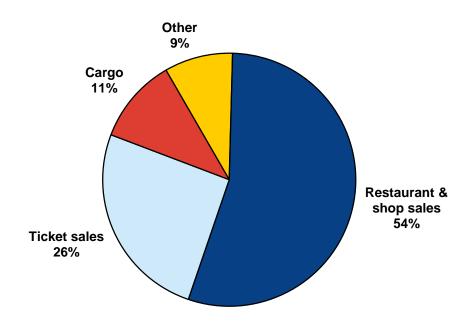


**Cargo Transportation** 



#### **Revenue structure**

2012





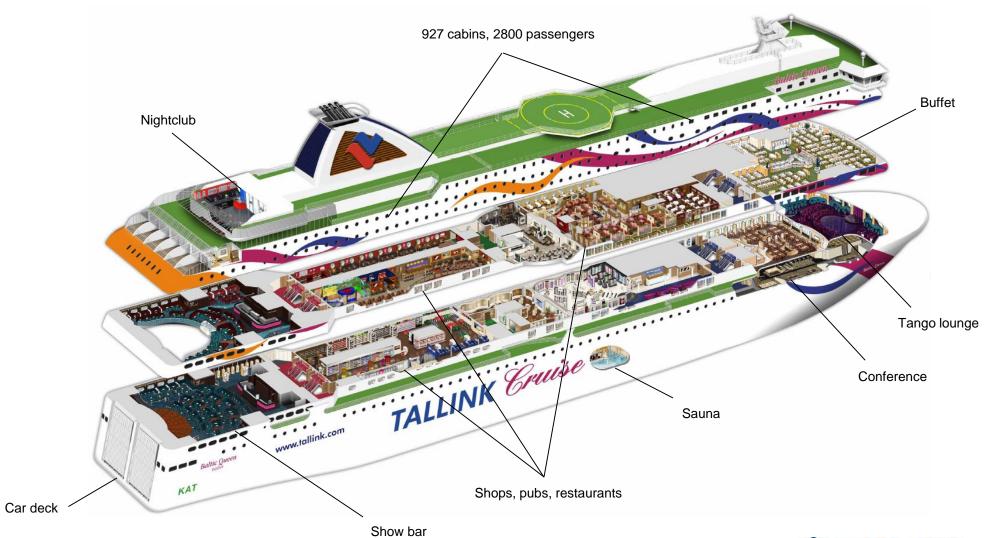








# Cruise ferry













# Tallink's position in the global ferry market

#### The World's top Duty free & Travel Retail Shops 2012

Ranking by actual and estimated retail sales in US\$ millions.

Rank Location Remarks				
Sales> US\$ 1,000.0 million				
1	Seoul - Incheon Int'l Airport, South Korea	AIRPORT SHOPS		
2	Dubai - Dubai International Airport, U.A.E.	AIRPORT SHOPS		
3	London - Heathrow Airport, UK	AIRPORT SHOPS		
4	Singapore - Changi Airport	AIRPORT SHOPS		
Sale	es> US\$ 900.0 million			
5	Hong Kong - Hong Kong International Airport	AIRPORT SHOPS		
6	Bangkok - Suvarnabhumi Airport, Thailand	AIRPORT SHOPS		
Sale	es> US\$ 800.0 million			
7	Shanghai – Pudong Airport, China P.R	AIRPORT SHOPS		
Sale	es> US\$ 700.0 million			
8	Beijing – Capital Airport, China P.R.	AIRPORT SHOPS		
9	Paris - Charles de Gaulle Airport, France	AIRPORT SHOPS		
10	Frankfurt – Frankfurt-Main Airport, Germany	AIRPORT SHOPS		
Sale	es> US\$ 600.0 million	AIRPORT SHOPS		
11	Tallink	FERRY SHOPS		
12	Taipei - Taoyuan International Airport, Taiwan	AIRPORT SHOPS		
Sale	es> US\$ 500.0 million			
13	Amsterdam - Schipol Airport, Netherlands	AIRPORT SHOPS		
14	Sao Paulo - Guarulhos Int'l Airport, Brazil	AIRPORT SHOPS		
15	Tokyo – Narita Airport	AIRPORT SHOPS		

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Source: Generation Research 2013



Rank	Company	Gross tons
1	Stena Line	927 447
2	Grimaldi Lines	740 934
3	Tallink	512 078
4	P&O Ferries	436 092
5	Scandlines	363 341

Railk	Company	Beas
1	Tallink	24 262
2	Stena Line	16 562
3	Viking Line	16 192
4	Grimaldi	15 003
5	Tirrenia	11 392
		mEUR
Donk	Campani	Povonuo

		mEUR
Rank	Company	Revenue
1	DFDS Group	1 569
2	Stena Line	1 197
3	Tallink	944
4	Finnlines	609
5	Scandlines	608

Data: Ro/pax / ferries above 1,000 GT

Source: ShipPax MARKET:13











## Strategic plan

Tallink's vision is to be the market pioneer in Europe by offering excellence in leisure and business travel and sea transportation services

## Long term objectives toward increasing the company value and profitability:

- Strive for the highest level of customer satisfaction
- Increase volumes and strengthen the leading position on our home markets
- Develop a wide range of quality services directed at different customers and pursue new growth opportunities
- Manage the optimal debt level that will allow sustainable dividends

## Current strategic cornerstones and competitive advantages:

Most modern fleet

Wide route network

Strong market share & brand awareness

High safety level & environmental standards







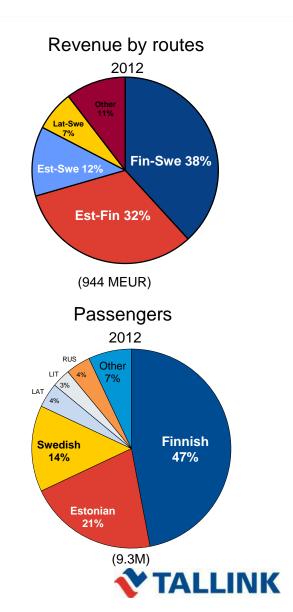




# Tallink's passenger market share is 49% of the Northern Baltic Sea



Northern Baltic passenger market – 19 million passengers



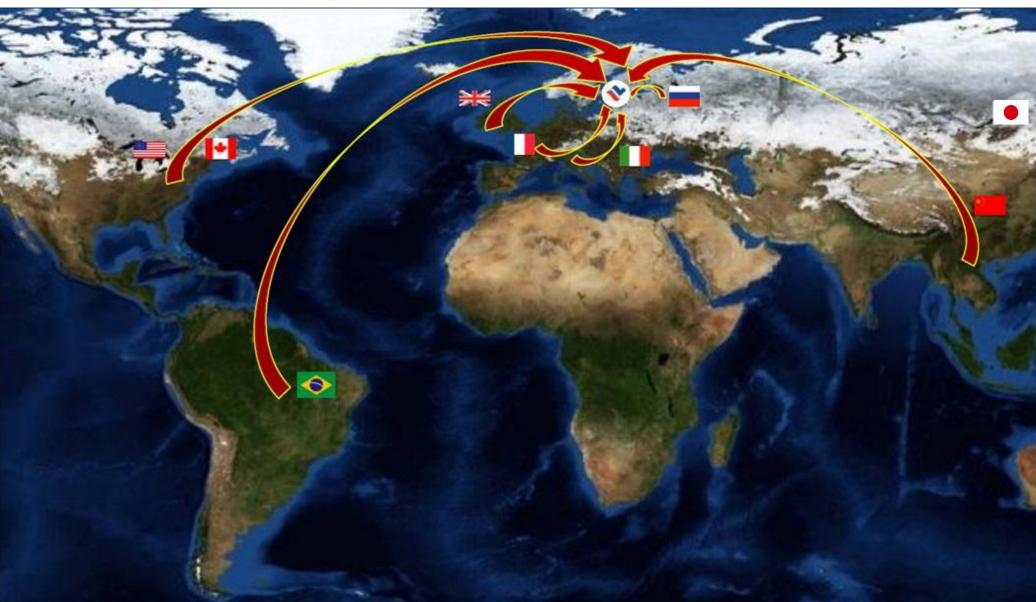








We are targeting new customers from a wider country base More than 10% of our passengers come from outside of our home markets





5%

7%



8%

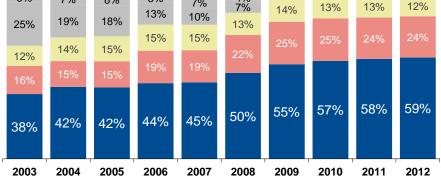




# Market shares

# Passenger operations



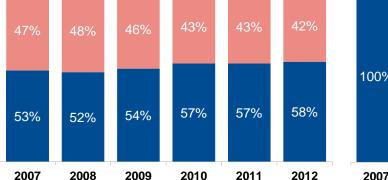


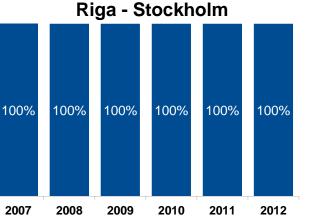
■ Tallink ■ Eckerö Line ■ Viking Line ■ SuperSeaCat

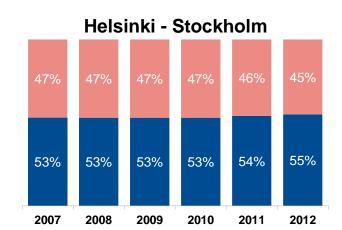
■ Nordic Jetline

Linda Line

# Turku - Stockholm







100%

2007

100%

2008



100%

2011

100%

2012

Tallinn - Stockholm

100%

2010

100%

2009

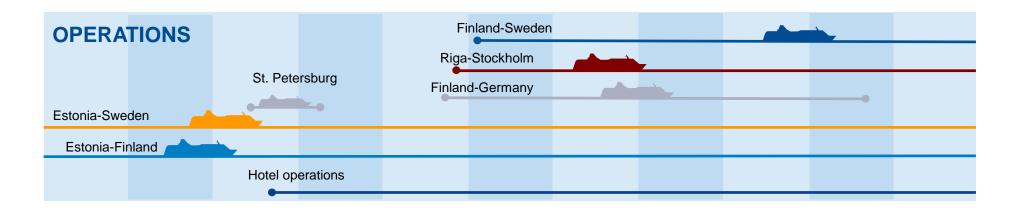


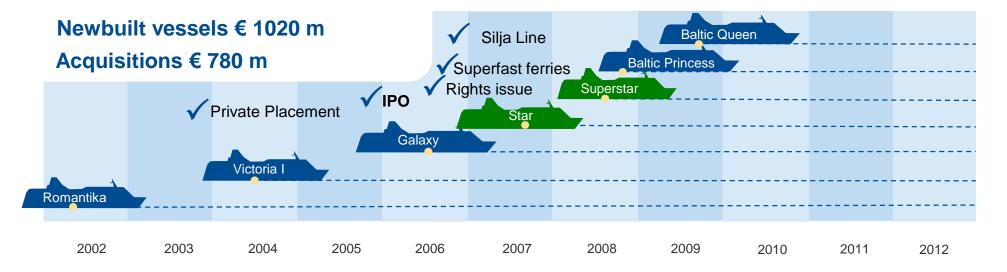






## Highlights and milestones







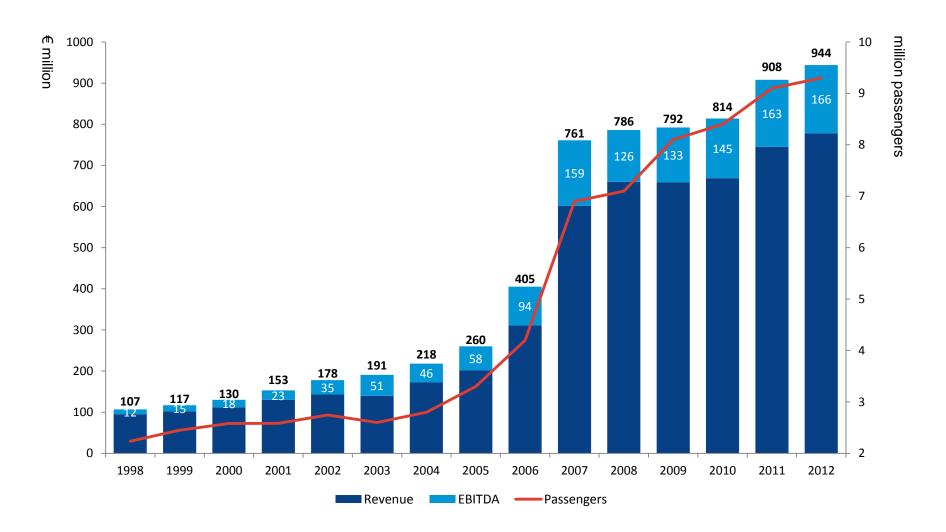








# Tallink's performance after the management buyout













## 2013 developments – Riga-Stockholm route

#### New vessel Isabelle

- Replaced M/S Silja Festival on the Riga-Stockholm route from May 2013
- EUR 30 million investment
- Built 1989
- Length: 171m
- Passengers: 2480
- Lanemeters: 850
- Cars: 450
- ~40% more car capacity
- ~13% more cabins



The route increased 58.4% in third quarter result The 2013 nine months result was positive











## Latest developments

#### New website







#### HELSINGFORS FR 113:-

Den finska huvudstaden, känd för sin stilrena design, är ett perfekt resmål för en minisemester.



#### **Booking** entry points TALLINN FR

Boka din resa till Tallinn huvudstad impe annande nöiesliv.



#### RIGA FR 113:-

Fina erbjudanden till Riga. Den lettiska pärlan är vacker och välvårdad och har ett härligt pulserande nattliv.



#### ÅBO FR 135:-

Förläng resan till Åbo och ta en dag i Finlands äldsta stad, med sin kulturhistoriskt vackra miliö.

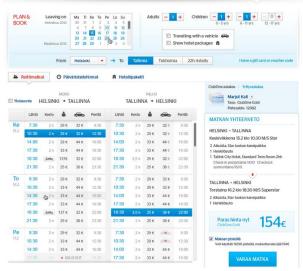


#### AND FR 20:-

Res iväg på en avkopplande kryssning över dagen till Mariehamn med skärgården som kuliss eller stanna kvar en natt på hotell och upplev mer av vackra Aland.



#### New booking engine



#### Mobile platform













### New visions

- Expansion of shop areas and modernizing restaurant areas to improve the performance through retail space
- Modern retail environment visual
- Wider selection of the products
- Developing on-board areas with the goal: approchable, comfortable and customer friendly
- Responding to higher expectations of the passengers





Tax Free - Visuals



harrison:fraser









## Helsinki – Stockholm retail space upgrade 2014

- Silja Serenade upgrade in spring, Silja Symphony will follow in autumn
- 50% expanded shopping areas including a new Superstore, upgraded Grand Buffet concept and a new Italian restaurant
- Overall investment in to the vessels public space upgrades on the Helsinki-Stockholm route in 2014 more than EUR 20 million









Tax Free - Visuals







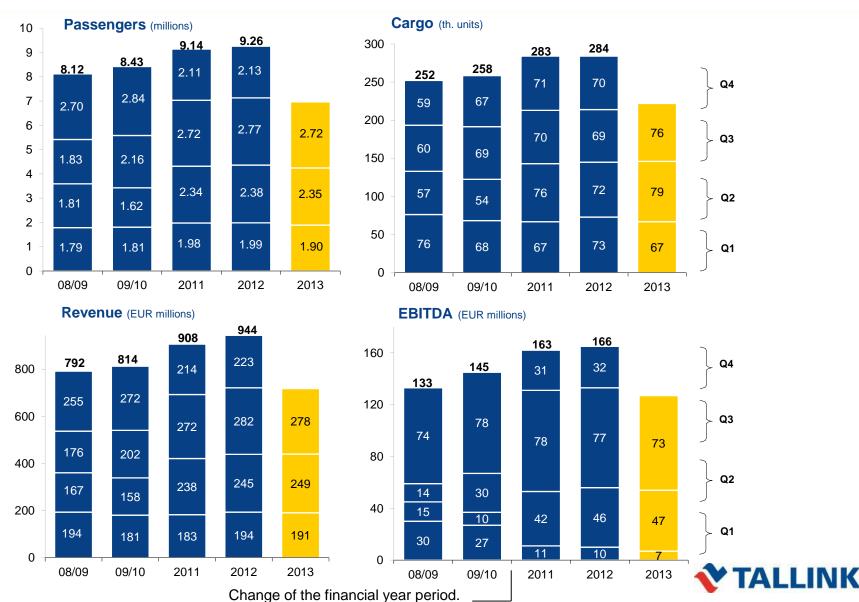
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# Results quarterly seasonality breakdown



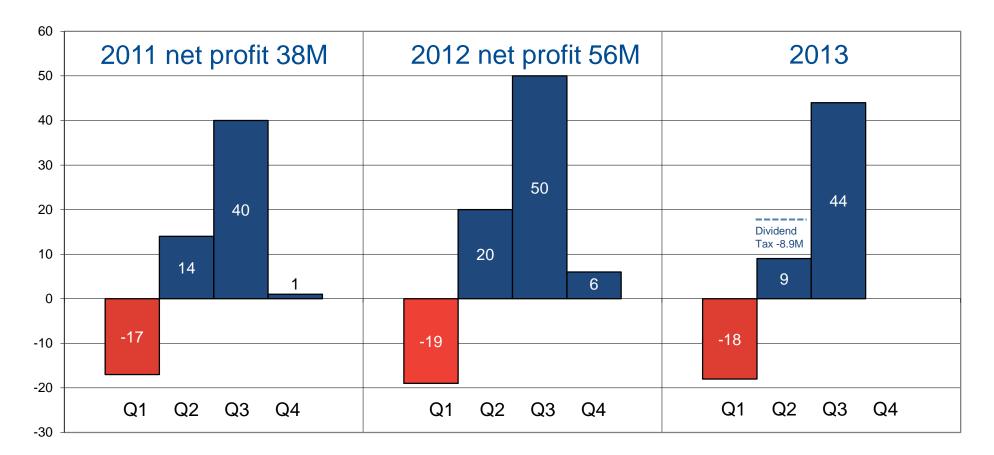








# The dynamics of high seasonality on the profit level Net result by quarters



Typical to the Tallink business model is that most of the result is made in the summer, the high season.











## **Consolidated Income Statement**

(in EUR million)	<b>2011</b> <sup>(2)</sup>	2012	2012 Q3	2013 Q3
Sales	891	944	282	278
Cost of sales (1)	(691)	(743)	(197)	(199)
Marketing, general & admin (1)	(100)	(109)	(26)	(26)
EBITDA	163	166	77	73
Margin (%)	17.9%	17.5%	27.3%	26.1%
Net Profit	38	56	50	44
EPS	0.06	0.08	0.07	0.07

Notes:

Includes depreciation and amortization

Pro forma, due to the change of the financial year period.





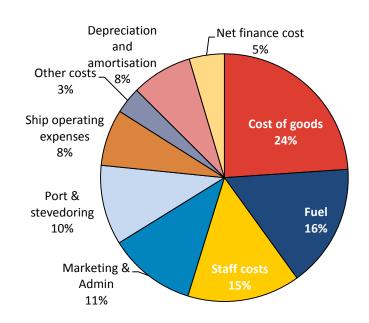






## Costs breakdown

	<b>2012</b> Jan-Dec	
	share %	
Cost of goods	24%	213 671
Fuel cost	16%	143 934
Staff costs	15%	131 583
Marketing & Administration (1)	11%	101 865
Port & stevedoring	10%	93 073
Ship operating expenses	8%	65 944
Other costs	3%	31 091
Total costs from operations	87%	781 160
Decree sisting and supprise tion	00/	70.000
Depreciation and amortisation	8%	70 996
Net finance cost	5%	40 980
Total costs	100%	893 137





<sup>1)</sup> Amortisation and depreciation excluded









# **Consolidated Cash Flow Statement**

(in EUR million)	<b>2011</b> <sup>(1)</sup>	2012	2012 Q3	2013 Q3
Operating cash flow	160	163	59	59
Capital expenditure	(9)	(9)	(5)	(3)
Asset disposal	0	0	0	0
Free cash flow	151	154	54	56
Debt financing	(76)	(119)	(41)	(24)
Interests & other financial items	6 (44)	(45)	(7)	(7)
Dividend paid	0	0	0	(33)
Dividend tax	0	0	0	(9)
Change in cash	31	(10)	(6)	(18)

Notes:



<sup>(1)</sup> Pro forma, due to the change of the financial year period.









## Consolidated Statement of Financial Position

(in EUR million)	31.08.2010	31.08.2011	31.12.2012	30.09.2013
Total assets	1,871	1,800	1,742	1,723
Non-current assets	1,741	1,657	1,599	1,582
Current assets	130	143	143	141
- of which cash -	57	75	66	50
Total liabilities	1,203	1,094	981	960
Interest bearing liabilities	1,068	960	840	808
Other liabilities	135	134	141	151
Shareholders' equity	668	705	761	761
Net debt/EBITDA	7x	5.4x	4.7x	4.8x
Net debt	1,010	884	775	767
Equity/assets ratio	36%	39%	44%	44%
BVPS (1) (in EUR)	1.00	1.05	1.14	1.14



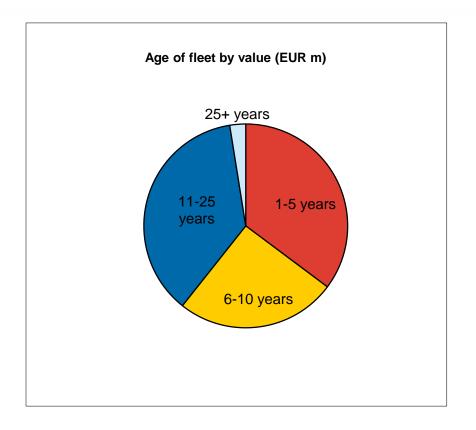








# Age of fleet



#### Tallink Grupp ships age (value-weighted average):

- Tallink + Silja core fleet 9.5 years
- Superfast fleet 11 years
- Ships out of core operations and cargo vessels – 21.7 years

#### World-wide ships age\*:

- Ferries 24.4 years
- Cruise 12.5 years

\* - source: ShipPax Market: 12, 13

- Our ice-classed fleet is versatile to operate anywhere
- We have experience in selling and chartering vessels all over the world





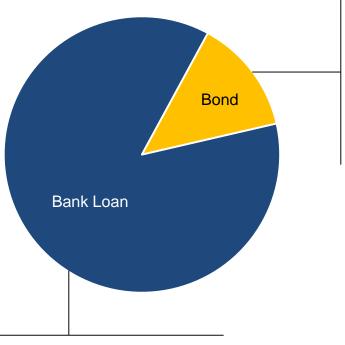






#### Debt structure

 Total EUR 808 million interest bearing liabilities outstanding as of 30.09.2013



Amount: NOK 900M (EUR 120M)

Cost: 3M NIBOR + 5.00%

(3M EURIBOR +4.88%)

Type: Senior unsecured

Issue date: 18.06.2013

Maturity date: 18.10.2018

Listing: Oslo Børs

Currency risk eliminated by swapping to EUR

#### 100% EUR denominated bank loans

7 standalone loan agreements with bank syndicates

Maturities ~5-10 years

Amortizing project loans

6.64% of debt is fixed rate, rest in EURIBOR floating, 1/3 hedged











# Sulfur emission regulation in 2015 poses a challenge to the shipping industry – there is no single solution

Use low sulphur fuel (gasoil)	Add exhaust gas scrubbers	Convert ships to LNG
Low investment cost	Current cost of a scrubber is estimated at EUR 2-15m per vessel depending on vessel type	High investment cost
Cost of fuel is higher	Scrubbers will allow cheaper heavy fuel oil	Similar cost of fuel
Has no schedule disruption	Scrubber fitting brings limited schedule disruption	Requires major conversion and a long schedule disruption
Requires no changes in bunkering infrastructure	Additional waste processing needed	Infrastructure currently limited











## Unrivalled suite of competitive advantages

# **Extensive Sales Network**

- 21 own sales offices
- Network of >1,800 travel agents and tour operators worldwide
- Growing online presence and call centres

### **Comprehensive offer**

- Varied on-board experience
- Travel packages and excursions
- Addressing all budget ranges and customer preferences

### **Modern fleet**

- 11 core vessels have an average age of 9.5 years
- Ice class vessels
- Luxurious on-board experience, e.g. spacious shopping areas





49% Market share of the Northern Baltic Sea Region passenger market

# **Extensive route network**

- Variety of short cruises between key cities
- Optimised schedules with frequent and reliable departures all year
- Established relationships with port authorities

## **Strong quality brands**

Silja Line and Tallink are the most recognised cruise brands in the Northern Baltic Sea Region



Sweden Estonia

Finland

They are associated with a quality customer experience

# Loyal customer base

- 9m passengers in 2012
- 1.5 million Club One card holders growing at 11% in 2012
- Every third passenger is a club one member.

## High safety and environmental standards

- We proactively seek compliance with the highest standards
- In 2012, only 1 of the over 9000 scheduled trips was cancelled for technical reasons











#### Tallink's Fleet



#### **Baltic Queen**

Built: 2009

Length: 212m

Passengers: 2800

Lane meters: 1130



#### **Baltic Princess**

**Built: 2008** 

Length: 212m

Passengers: 2800

Lane meters: 1130



#### Silja Europa

Built: 1993

Length: 202m

Passengers: 3123

Lane meters: 932



#### Victoria I

Built: 2004

Length: 193m

Passengers: 2500

Lane meters: 1030



#### Superfast VII/VIII/IX

Built: 2001/2002

Length: 203m

Passengers: 717

Lane meters: 1924



#### Galaxy

Built: 2006

Length: 212m

Passengers: 2800

Lane meters: 1130

In the last 10 years Tallink has invested 1.3 billion EUR to create a modern fleet











#### Tallink's Fleet





Built: 2008

Length 177m

Passengers: 2080

Lane meters: 1930



#### Silja Serenade Silja Symphony

Built: 1990/91

Length 203m

Passengers: 2852

Lane meters: 950



#### Romantika

Built: 2002

Length 193m

Passengers: 2500

Lane meters: 1030



#### Star

Built: 2007

Length 186m

Passengers: 1900

Lane meters: 2000



#### Isabelle

Built: 1989

Length 171m

Passengers: 2480

Lane meters: 850



#### Silja Festival

Built: 1986

Length 171m

Passengers: 2023

Lane meters: 885

In addition the Group has 2 ro-pax cargo vessels in operation and 2 older ferries which have been replaced and are outside of the core operations





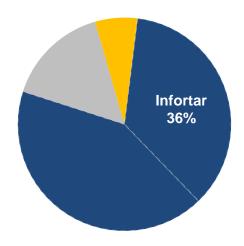






# Ownership structure

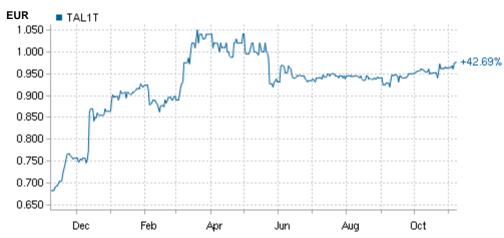
## Shareholders of AS Tallink Grupp



- Top 10 shareholders
- Institutional investors
- Retail investors

## Ten largest shareholders in the end of Q3

36%
17%
9%
7%
2%
2%
1%
1%
1%
1%













## Safety, security and environmental protection are a high priority

- Safety and Security Policy
- Environmental Policy
- ISO 14001:2004 Environmental Certificate by Lloyds Register
- MARPOL Sewage Pollution Prevention Certificate
- MARPOL Air Pollution Prevention Certificate
- International Anti-Fouling System Certificate
- MARPOL Oil Pollution Prevention Certificate
- Document of Compliance for Anti-Fouling System
- MARPOL Garbage Pollution Prevention Attestation
- Passenger Ship Safety Certificate
- International Ship Security Certificate
- Safety Management Certificate
- Document for Dangerous Goods



#### CERTIFICATE OF APPROVAL

This is to certify that the Environmental Management System of:

#### HT Shipmanagement Ltd Tallinn, Riga Estonia, Latvia

has been approved by Lloyd's Register Quality Assurance to the following Environmental Management System Standard:

ISO 14001: 2004

The Environmental Management System is applicable to:

#### TallinkSilja Fleet Shipmanagement.

This certificate is valid only in association with the certificate schedule bearing the same number on which the locations applicable to this approval are listed.

Approval Certificate No: LTO6004314 Original Approval: 04 July 2008

Current Certificate: 04 July 2011

Certificate Expiry: 03 July 2014

Issued by: Lloyd's Register PMEA Festi filiaal for and on behalf of the Lloyd's Register Quality Assurance Limited



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